

NB the next meeting of the PPG is at 1pm on Tues 24th Oct 2017 at Ingol Health Centre

Broadway and Ingol Patient Participation Group (PPG)

Minutes of meeting held at Ingol Health Centre Thur 14th Sep 17 at 1300hrs

CCG = *Clinical Commissioning Group* – PVC = *Patient Voice Committee*

NAPP = *National Association for Patient Participation* CQC = *Care Quality Commission*

VPRG = *Virtual patient representation group* OHOC = *Our Health Our Care*

SPA = *Service Planning Areas*

B = Broadway I = Ingol

Attendance

Key (Pr = Practice Staff, B = Broadway Patient, I =Ingol Patient, V = Visitor)

Present		Present		Apologies
Jill Taylor Ali (JTA)	B	Juliet Green (JuG)	B	Anne Corcoran
Mary Carrig (MC)	I	Marilyn Gregson	I	Walter French
Pauline Cooke (PC)	I	Peter Gregson	I	Jane Grogan
Dorothy Cuthbert (DC)	I	Dr Joanne Murray (JM)	Pr	Terry Mattinson
Pam Freeman (PF)	I	Mike Wain (MW)	Pr	

Resignations from PPG None

New PPG members None

Minutes Meeting 13th Jly 17

There were no queries or amendments to the minutes; **JuG** Proposed that the minutes be accepted; Seconded by **DC**; Everyone in favour.

Matters arising

Triage System

MW Information re the Triage System will be advertised on the Practice Web Site, in waiting rooms, in the Newsletter etc..

The system is now underway and seems to be working well. Patients requesting a same day appointment are rung back and assessed- to see a Doctor or given advice over the phone or a prescription etc.

If wanting an appointment in 3 or 4 days, go through the normal booking system.

More rooms and practitioners are being taken on at Ingol to deal with the extra “housing” etc..

Locality Working Group

MW Broadway and Ingol will join up / work alongside other Local Practices (Not merge with them). Different Practices have different facilities e.g. Diabetic Clinic, Blood tests etc..

Aim to provide Evening and Weekend services as an alternative to A&E, or walk in clinics etc..

There are approx. 61000 patients / 11 Practices.

There is a meeting on Tuesday September 19th afternoon (12:30 to 4:30), at Barton Grange Hotel, for Staff from all Practices. PPG Members would be welcome to attend for part or all of the time. Information about this will be given at the next PPG meeting.

MC asked about the financial implications. **MW** explained – Pilot schemes to extend the times etc to meet Government requirements for 24 / 7 Services.

MC asked if a map was available showing where the 11 Practices are. **MC** Mike said he has one & will email it. The Group includes Geoffrey Str, Docklands, Park View and some Single Doctor Practices, amongst others.

Developments in Triage System

See **Matters Arising** above.

Any other business

“Patient as Educator” Project. **MC** explained this and put leaflets out for people to take if interested.

MG Quite some time ago suggestion was made to open the Foyer at Ingol Health Centre, or other places, to advertise things like Giving Up Smoking, Healthy Eating etc with free admission. Was to be organised by the City Council but under the “Umbrella” of Health

Services. This has now been taken over by “Better Leisure” (The Leisure Centres).
JuG on a slightly different theme, saw notice at Fulwood Leisure Centre, this week, about NHS Health Checks being held there and at some supermarkets.
DC asked if the Urgent Calls Practitioner was the same as the Nurse Practitioner – Yes. She /he can diagnose/ prescribe.
DC asked about the present age limits for Shingles Vaccination. MW It is available for ages 70 - 73½ and 76½ - 80 (Appro). The vaccination dose costs £120 a dose. DC pointed out that the cost of drugs to treat is saved.
PG mentioned that the hand-cleaner at the entrance to the Health Centre was empty.

Date of next meeting

It was not possible to find a date convenient for everyone.

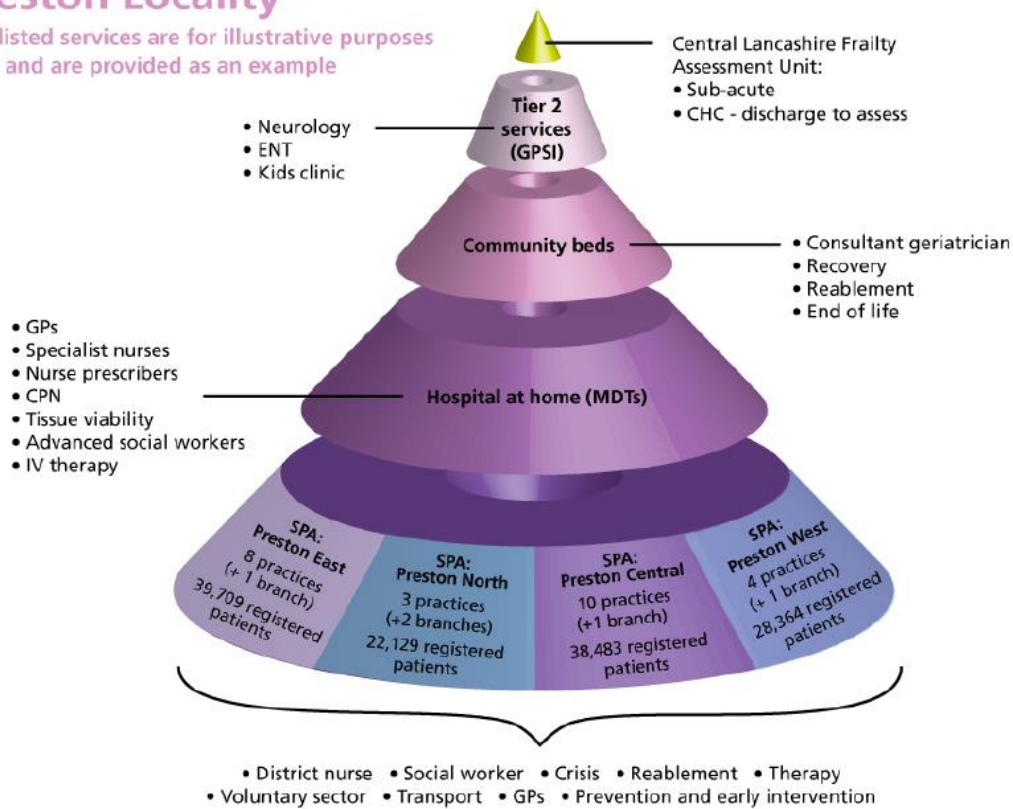
1pm on Tues 24th Oct 2017 at Ingol Health Centre

J Green

Preston Locality

Preston Locality

The listed services are for illustrative purposes only and are provided as an example



From

Our Health Our Care

Central Lancashire Local Delivery Plan 2016/17 – 2020/21