

**Broadway and Ingol Patient Participation Group (PPG)**

Minutes of meeting held at Ingol Health Centre Tues 24<sup>th</sup> Oct 2017 at 1300hrs [Chaired by Dr C Foy](#)

CCG = *Clinical Commissioning Group* – PVC = *Patient Voice Committee*

NAPP = *National Association for Patient Participation* CQC = *Care Quality Commission*

VPRG = *Virtual patient representation group* OHOC = *Our Health Our Care*

SPA = *Service Planning Areas*

**Apts** = appointments

B = Broadway I = Ingol

**Attendance**

Key (Pr = Practice Staff, B = Broadway Patient, I =Ingol Patient, V = Visitor)

Present		Present		Apologies
Jill Taylor Ali (JTA)	B	Juliet Green (JuG)	B	Mary Carrig
Pauline Cooke (PC)	I	Marilyn Gregson (MG)	I	Anne Corcoran
Dorothy Cuthbert (DC)	I	Peter Gregson (PG)	I	Walter French
Dr Charlotte Foy (CF)	Pr	Jane Grogan (JaG)	Pr	Terry Mattinson
Pam Freeman (PF)	I	Mike Wain (MW)	Pr	

**Resignations from PPG** None

**New PPG members** None

**2) Minutes Meeting 14th Sep 2017**

2(i) There were no queries or amendments regarding the minutes of the last meeting, held 14<sup>th</sup> Sept. **JuG** mentioned that, in names of Practices in the Group “Docklands” should be spelt “Doc-Lands”, rather clever really! Also (towards end of A-o-B Section): (i) **JuG** didn’t intend the comment to be on a “slightly different theme” (didn’t use that phrase) – it was another member who said they thought the notice displayed at Fulwood L.C. referred to something different.

(ii) The Shingles Vaccination costs around £120 a dose. (Not necessarily exactly £120)

(iii) After **DC** pointed out that the cost of the drugs to test shingles is saved, the words “a good point!” were omitted. (On printed copy - but **DC** said it was included in her email!)

**DC** then proposed that the Minutes be accepted. Seconded by **PC**. Everyone in favour.

**2(ii) Matters arising 3(i) 3(ii) Health Locality Model – Preston Locality** (These sections tended to overlap & merge)

**MW** Explained & showed information on screen.

**(i) Looking at care of people in Care Homes etc**

One Practice to look after a Care Home instead of several different ones. Some people continue with their previous GP.

**(ii)Seven-day access** (To be provided to nearly 100,000 patients)

**AIMS** (i) to provide routine access to GP & Nurse appointments, seven days a week.

(ii) To provide additional access, up to 3 pm, from Mon to Fri.

(iii) To encourage Practices to work collaboratively, to deliver this scheme – can’t be done on an individual Practice basis, due to shortage of GPs & Nurses. A “Hub Site will open on Saturdays & another one on Sundays.

The scheme needs to be in place by the end of October 2017 and will be starting this weekend (Oct 28<sup>th</sup> / 29<sup>th</sup>)

**Practices involved** There are 3 localities:

(i)**I.S.S.A. Group**: Various localities around Preston.

(ii)**Ribble Bank Practices**: Mainly South of Preston.

(iii)**Central**: Mainly Central & North of Preston – nearly 100,000 Patients.

In week, between 6.30pm & 8pm, Monday-Friday, Park View Medical Centre.

Will be able to book apts via 111. They will also be able to arrange triage call apts. for the following day, with the patients’ registered Practice

**Ribble Bank Apts** will be held at St Mary’s Health Centre, Penwortham from 0800 – 1200 on Saturdays. There will be 9 GP & 3 Nurse appointments available (for pre-booked routine apts) & Emergency appointments.

Central Apts will be held at "Briarwood" (near Haslem Park) from 0900 – 1200 Sundays. There will be 9 GP & 3 Nurse appointments available (for pre-booked routine apts) & Emergency appointments.

If not got a pre-booked apt, phone 111 on Saturday a.m. or Sunday a.m.  
This scheme will be reviewed after 3 months.

**CF** asked if this information will be put on the web site. **MW** replied: Yes – also the information will be put in waiting-rooms.

#### **4 Developments in "Plan for Ingol Health Centre"**

*New developments in local area* – Ingol Health Centre is the closest Practice.

Will need additional rooms & Practitioners. An urgent care practitioner already taken on.

Will take on more Staff as required.

*How will it be funded?* – Local developers have to provide infrastructure money to the local council, as part of their development budgets.

*How quickly?* We are waiting for a building completion schedule from Preston City Council, which will allow us to plot our expected List Size, and plan accordingly. (Some new residents might stay with their current Practices). **MW** went through some of the expansion or reorganisation of rooms at Ingol Health Centre. Long term plan might be to extend onto the car park area.

**PF** asked if the Pharmacy will expand as well? **MW** replied that would be up to them, but they would probably be happy to, if patient numbers increase – more prescriptions etc.

**PC** asked how people will know about the extended opening times etc? **MW** on the web site and Notices in waiting rooms.

#### **5 A.O.B.**

**PG** Asked could the Receptionist at Ingol HC be told when we are having a meeting, so we know when to go into the meeting room. (They can tell us).

**JTA** Asked about Flu vaccinations for children, especially those with medical problems, such as asthma, allergies etc. Her childrens School is doing them, but not until the end of November. If children have medical problems or are pre-school, can they be done before that? E.g. at the surgery. She enquired at Broadway Surgery. Receptionist went to check with somebody, and was told no. **MW** said he would check on that.

**CF** asked about the PPG – Members etc. **JuG** replied:- The first meeting was held at Broadway on 20<sup>th</sup> Sept 2011, so it has been going for just over 6 years, but there was a period around 2015 /2016 where meetings lapsed. There are still 4 or 5 regular members who were at the very first meeting of the Group. The space available at Broadway was too small, and other venues in Fulwood & Ingol were used alternately. Since regular meetings recommenced they have been held at Ingol HC. When meeting held at Broadway, or other venues in Fulwood, only one or two people came from Ingol Surgery. It is now the reverse – more Members from Ingol than from Broadway.

It was agreed that the Group could do with some younger Members – but afternoon meetings are generally not convenient for people who work.

#### **Date of next meeting**

*Thursday appeared to be the most mutually convenient day.*

**1pm on Thursday 30<sup>th</sup> Nov 2017 at Ingol Health Centre**

J Green